



**Rajgurunagar Sahakari Bank Limited**  
**Rajgurunagar, Dist. Pune.**

**Mobile Banking Privacy Policy**  
**28<sup>th</sup> March 2023**

**Head Office**

**S.No319/320, Pune Nashik Highway, Rajgurunagar**  
**Taluka Khed, Dist. Pune, Maharashtra - 410505**



## REVISION HISTORY

Sr. No.	Summary of Change	Prepared By	Approved By	Version No.	Effective Date
1	Policy Creation	ScoreTech	Board	1.0	21/08/2020
2	Policy Reviewed	Score Tech	Board	1.0	16/03/2022
3	Policy Review	ScoreTech	Board	1.1	28/03/2023
4					
5					

Board Resolution No. 5(12)

Dated 28/03/2023





## **Rajgurunagar Mobile Banking Privacy Policy**

During using this website or availing the products and services vide the online application forms and questionnaires, Rajgurunagar Sahakari Bank Limited, may become privacy to the personal information of its Customers, including information that is of a confidential nature.

Rajgurunagar Sahakari Bank Limited, is strongly committed to protecting the privacy of its Customers and has taken all reasonable measures to protect the confidentiality of the Customer information and its transmission through the world-wide web and it shall not be held liable in any manner for disclosure of the confidential information in accordance with this Privacy Commitment or in terms of the agreements, if any, with the Customers or by reasons beyond its control.

Rajgurunagar Sahakari Bank Limited, endeavors to safeguard and ensure the security of the information provided by the Customer. Rajgurunagar Sahakari Bank Limited, uses 256-bit encryption, for the transmission of the information in online system, which is currently the permitted maximum level of encryption in India. The Customer would be required to cooperate with Rajgurunagar Sahakari Bank Limited, to ensure the security of the information, and it is recommended that the Customers choose their passwords carefully such that no unauthorized access is made by a third party. To make the password complex and difficult for other to guess, the Customers should use a combination of alphabets, numbers and special characters like !, @, #, \$ etc. The Customers should not disclose their password(s) to anyone or keep any written or other record of the password(s) such that a third party could access it.

Rajgurunagar Sahakari Bank Limited, undertakes not to disclose the information provided by the Customers to any person, unless such action is necessary to: -

- a) Conform to legal requirements or comply with legal process;
- b) Protect and defend Rajgurunagar Sahakari Bank Limited's rights, interests or property;
- c) Enforce the terms and conditions of the products or services; or
- d) Act to protect the interests of Rajgurunagar Sahakari Bank Limited, or its members, or of other persons.
- e) The Customer authorizes Rajgurunagar Sahakari Bank Limited, to exchange, share, part with all information related to the details and transaction history of the Customers to banks / financial institutions / credit bureaus / agencies / participation in any telecommunication or electronic clearing network as may be required by law, customary practice, credit reporting, statistical analysis and credit scoring, verification or risk management and shall not hold Rajgurunagar Sahakari Bank Limited, liable for use or disclosure of this information.





Rajgurunagar Sahakari Bank Limited will limit the collection and use of Customer information only on a need-to-know basis to deliver better service to the Customers. Rajgurunagar Sahakari Bank Limited, may use and share the information provided by the Customers and third parties for providing services, and notifying or contacting the Customers regarding any problem with, or the expiration of, such services.

  
Chief Executive Officer



*amk*  
Chairman

[illegible]